



Checks for the Checklists

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Quality





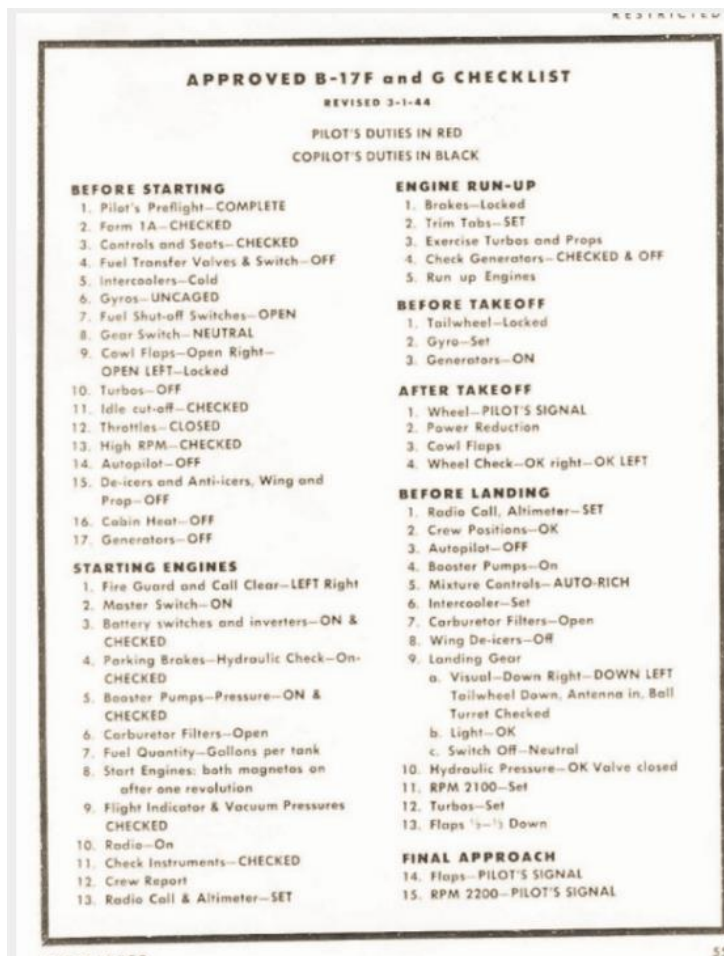
Credits:

- Dr. Damjan Gaco (HEMS Fellow)
- Dr. Chris Denny (HEMS Medical Director)
- Dr. Peter Jones (DEMR)





Where it all began





But why?





Comments from the non-believers

“Surely we know it all already?”

“I’m a Doctor... I don’t need a checklist”

“Using a checklist in ED just proves you guys are useless at airway management”

“Undermining and infantilising medicine”

... Large Socio-cultural change needed for routine adoption



But why?

Checklists provide a systematic protocol for both high-risk routine and emergency scenarios

“Often knowledge is not the problem, it’s the execution or lack thereof that causes problems in surgery, and checklists can help with the execution of essential tasks” Gawande.





Why Checklists?



- Arriaga NEJM Jan 2013: **Simulation-Based Trial of Surgical-Crisis Checklists**
- Failure to adhere to lifesaving processes of care:
 - 6% of steps missed when checklists were available
 - 23% when they were unavailable, $P < 0.001$
 - Relative Risk Reduction of 28% after MV analysis



Standardization





Standardization

Auckland HEMS Checklist for Normal Operations

Pre-Procedural Sedation Checklist (CNO5)

VApr16

Objective: Preparation for procedural sedation in an out of hospital setting

Is procedural sedation the best option?.....Yes/No

Is environment optimized? (360 access, team size).....Check

Prepare Team

Drug provider.....Identified

CAUTION: Unless stated otherwise, drug provider oversees vital sign monitoring

Airway operator.....Identified

Procedure operator.....Identified

Prepare Patient

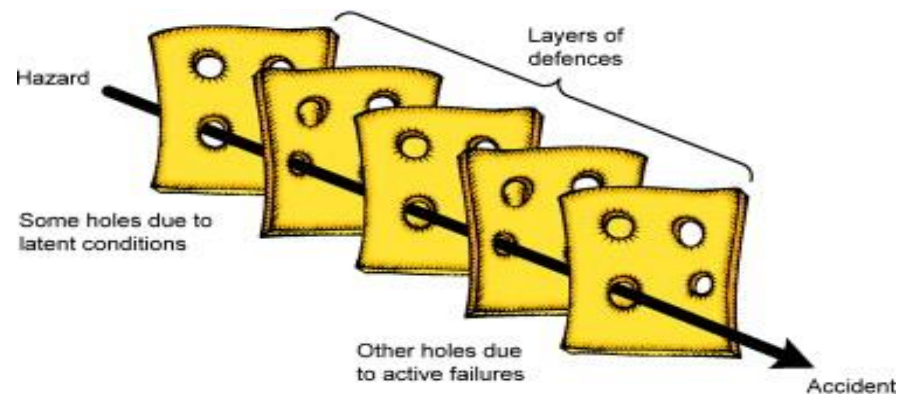
Patient's allergies reviewed and considered.....Check

Airway assessment completed.....Check

Patient position optimized.....Check

Vascular access patent and secure.....Check

Monitoring (Saturation probe, 3-lead, BP, +/- capnography).....Check





Resource Limitations



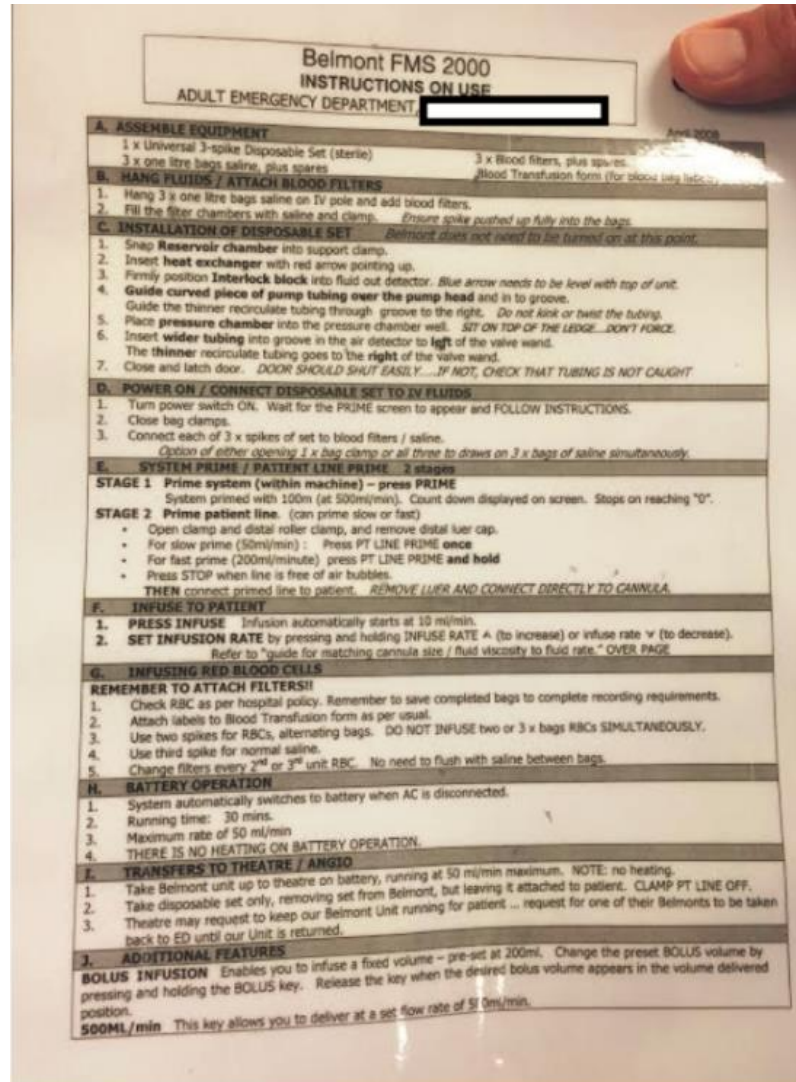


Shared Responsibility





So, now what?





Type 1: READ-DO

Auckland HEMS Emergency Medical Checklist

Local Anaesthetic Toxicity (EMC16)

VFeb16

Definition: Seizure or arrhythmia, in the presence of local anaesthetic application

- 1. Declare 'medical emergency'.....Check
- 2. Ventilate with 100% oxygen.....Check
- 3. Administer Midazolam for seizures.....Check
- 4. Treat arrhythmias as per ACLS algorithms.....Check

CAUTION: Avoid use vasopressin, CCB, BB, or further local anaesthetics

- 5. Notify receiving hospital of possible local anaesthetic toxicity.....Check
 - a. Suggest preparation of Lipid Emulsion (20%) therapy, 1.5mL/kg

Checklist Complete





Type 2: CHALLENGE -RESPONSE

Auckland HEMS Checklist for Normal Operations

Post-Intubation Checklist (CNO2)

VDec15

Objective: Initiate once endotracheal tube placement is confirmed with quantitative capnography

1. EtCO₂.....mmHg
2. Tube depth and security.....Secure @ depth of ____ cm
3. Disconnect nasal prongs.....Check
4. Blood pressure.....mmHg
5. O₂ sats.....%
6. Administer sedation and rocuronium.....Check
7. Reattach C-spine collar.....Check/Not required
8. Portable O₂ Supply.....PSI
 - a. Consider additional O₂ if <1000 PSI

CAUTION: Assess for pneumothorax prior to transport

9. Lines/Tubes/Drains secure.....Check
10. Ventilator Set-up.....Required/Not required

Checklist Complete





Type 2

Surgical Safety Checklist



Patient Safety
A World Alliance for Safer Health Care

Before induction of anaesthesia	Before skin incision	Before patient leaves operating room
(with at least nurse and anaesthetist)	(with nurse, anaesthetist and surgeon)	(with nurse, anaesthetist and surgeon)
<p>Has the patient confirmed his/her identity, site, procedure, and consent?</p> <input type="checkbox"/> Yes	<p><input type="checkbox"/> Confirm all team members have introduced themselves by name and role.</p> <p><input type="checkbox"/> Confirm the patient's name, procedure, and where the incision will be made.</p> <p>Has antibiotic prophylaxis been given within the last 60 minutes?</p> <input type="checkbox"/> Yes <input type="checkbox"/> Not applicable	<p>Nurse Verbally Confirms:</p> <input type="checkbox"/> The name of the procedure <input type="checkbox"/> Completion of instrument, sponge and needle counts <input type="checkbox"/> Specimen labelling (read specimen labels aloud, including patient name) <input type="checkbox"/> Whether there are any equipment problems to be addressed
<p>Is the site marked?</p> <input type="checkbox"/> Yes <input type="checkbox"/> Not applicable	<p>Anticipated Critical Events</p> <p>To Surgeon:</p> <input type="checkbox"/> What are the critical or non-routine steps? <input type="checkbox"/> How long will the case take? <input type="checkbox"/> What is the anticipated blood loss? <p>To Anaesthetist:</p> <input type="checkbox"/> Are there any patient-specific concerns? <p>To Nursing Team:</p> <input type="checkbox"/> Has sterility (including indicator results) been confirmed? <input type="checkbox"/> Are there equipment issues or any concerns? <p>Is essential imaging displayed?</p> <input type="checkbox"/> Yes <input type="checkbox"/> Not applicable	<p>To Surgeon, Anaesthetist and Nurse:</p> <input type="checkbox"/> What are the key concerns for recovery and management of this patient?
<p>Is the anaesthesia machine and medication check complete?</p> <input type="checkbox"/> Yes		
<p>Is the pulse oximeter on the patient and functioning?</p> <input type="checkbox"/> Yes		
<p>Does the patient have a:</p> <p>Known allergy?</p> <input type="checkbox"/> No <input type="checkbox"/> Yes		
<p>Difficult airway or aspiration risk?</p> <input type="checkbox"/> No <input type="checkbox"/> Yes, and equipment/assistance available		
<p>Risk of >500ml blood loss (7ml/kg in children)?</p> <input type="checkbox"/> No <input type="checkbox"/> Yes, and two IVs/central access and fluids planned		

This checklist is not intended to be comprehensive. Additions and modifications to fit local practice are encouraged.

Revised 1 / 2009

© WHO, 2009



Modern Day Aviation



JIM ANDERSON PHOTO

This image of a normal checklist shows the steps pilots and crew must complete in a particular situation. A touchpad-and-cursor-style system is used to navigate through the checklist. The item highlighted with a white box is the one currently being addressed by the pilot. All steps in this checklist must be completed before the system indicates "Checklist Complete" and prompts the pilot to the next checklist, reducing the potential for errors.



British CAA



Safety Regulation Group



CAP 676

**Guidance on the Design, Presentation and Use
of Emergency and Abnormal Checklists**





Modern Day Checklists



Anaesthesia 2015

doi:10.1111/anae.13015

Original Article

Cognitive Aids in Medicine Assessment Tool (CMAT): preliminary validation of a novel tool for the assessment of emergency cognitive aids*

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3 Consultant, Department of Anaesthesia, Queen's Medical Centre, Nottingham, UK

Summary

Applying human factors principles to the design of clinical emergency guidelines is important. The UK Civil Aviation Authority uses a Checklist Assessment Tool for evaluating the content and usability of emergency drills before introduction into service on aircraft. We hypothesised that this model could be used to develop a generic medical tool. A three-stage modified Delphi process was used to adapt the above tool for use in designing medical emergency guidelines. The resulting Cognitive aids in Medicine Assessment Tool was then used to score and rank seven published difficult airway guidelines; the scores were used to assess its validity and reliability. Pearson's rank coefficient between these scores and scores from independent assessors was 0.89 ($p = 0.007$). Internal consistency, as assessed by Cronbach's alpha, was 0.74, 0.96 and 0.72 for the tool's three constituent domains of physical characteristics, content and layout/format, respectively. Inter-rater reliability, as assessed by Cohen's kappa, ranged from 0.33 to 0.72. The adoption of our tool has the potential to improve the usability of medical emergency guidelines.



CMAT



Appendix

The Cognitive aids in Medicine Assessment Tool (CMAT)

Title	Attribute	Description	Score
<i>Domain 1 physical characteristics</i>			
Document size			
1.1	Is the size of the document appropriate to the space available?	The cognitive aid must be visible in an accessible location and of an appropriate size	
Tabs and dividers			
1.2	Are any tabs that are used clearly identified?	Tabs are physical attributes that allow quick identification and access at the beginning of a section/chapter. Tabs should be clearly identified in order to avoid a delay in locating the correct drills. Tab numbering should be consistent throughout the document	
Font type			
1.3	Does the font type used provide clear differentiation between characters?	Use of sans serif fonts (without tails) such as Helvetica, Gill Medium or Arial fonts are recommended as these are easier to read	
Print size			
1.5	Are the action points legible at arms' length?	The text must be legible under all lighting conditions at arm's length (approximately 600 mm)	
Margins			
1.6	Can you use your thumb as a cursor to keep track of progress through the cognitive aid?	It should be possible to hold the list using the thumb as a cursor without obscuring the text. A 19-mm margin is recommended	
1.7	Are all steps aligned to left?	If the steps run horizontally or diagonally away from the left margin it will not be possible to use thumb as a cursor.	
Contrast and colour			
1.8	Has black text on a white or yellow background been used? 'Alert cues' may be coloured	Recommend using white or yellow background. If other colours are used check legibility under low ambient lighting	
1.9	Where colour shading has been used to discriminate actions or notes, is there sufficient contrast between the text and background?	Colour shading provides a good method of discrimination but must be used with care. The use of pastel colours (low saturation) for shading is recommended.	
Numbering			
1.10	Are page numbers clearly identified?	Lack of page numbers can make the cognitive aid unusable. Recommend putting the number at the bottom or top of the page with a large font size. If the document has only a single page, then a statement similar to '1 of 1' is recommended	
1.11	Are actions consecutively numbered?	Numbering actions assists in place keeping. Multiple actions need to be numbered	





The Existing Checklist

Auckland HEMS Checklist for normal operations

(CNO2) Post-Intubation Checklist

Initiate once endotracheal tube placement is confirmed with quantitative capnography

- | | |
|--|-------------------------|
| 1. EtCO ₂ | ___mmHg |
| 2. Tube secure | Secure @ depth of ___cm |
| 3. Reattach C collar | Check/Not required |
| 4. Blood pressure | ___mmHg |
| 5. O ₂ sats | ___% |
| 6. Disconnect nasal prongs | Check |
| 7. Administer sedation | Check |
| 8. Administer rocuronium | Check |
| 9. Assess chest for pneumothorax | Likely/Unlikely |
| a. If pneumo suspected, decompress chest | Check |
| 10. Tubes/lines/drains secure | Check |
| 11. Pelvic binder | Check/Not required |
| 12. Legs tied/fractures splinted | Check/Not required |
| 13. Portable O ₂ Supply | ___% |
| 14. Attach BVM to portable O ₂ tank | Check |
| 15. Route to helicopter/land ambulance | ___ |

Checklist complete.





The Focus Group





The 'New and Improved' auckland hems

Auckland HEMS Checklist for Normal Operations

Post-Intubation Checklist (CNO2)

VDec15

Objective: Initiate once endotracheal tube placement is confirmed with quantitative capnography

1. EtCO₂.....mmHg
2. Tube depth and security.....Secure @ depth of ___ cm
3. Disconnect nasal prongs.....Check
4. Blood pressure.....mmHg
5. O₂ sats%
6. Administer sedation and curium.....Check
7. Reattach C-spine collar.....Check/Not required
8. Portable O₂ Supply.....PSI
 - a. Consider additional O₂ if <1000 PSI

CAUTION: Assess for pneumothorax prior to transport

9. Lines/Tubes/Drains secure.....Check
10. Ventilator Set-up.....Required/Not required

Checklist Complete





Was the result better?

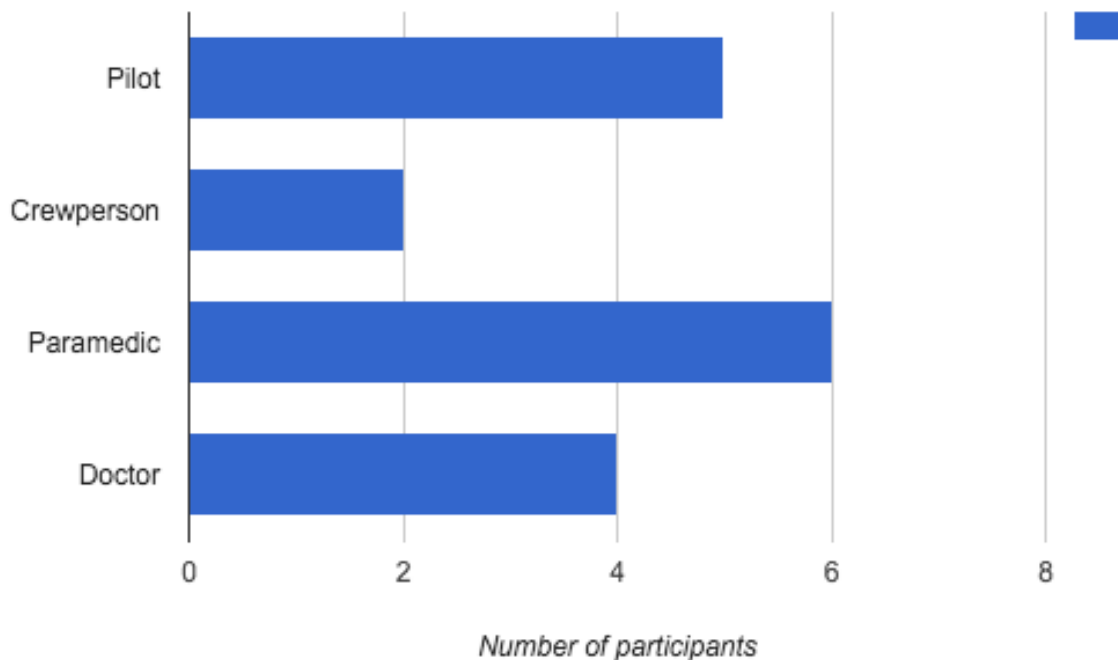




The 17 Participants



Study participants by profession





The Data



19%





The Data

Strongly Disagree	Disagree	Undecided	Agree	Strongly Agree
(1)	(2)	(3)	(4)	(5)





Thank you





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Abstract



Title: Improving the usability of prehospital checklists with multidisciplinary application of the Cognitive Aids in Medicine Assessment Tool (CMAT).

Authors:

Damjan Gaco, MD, Christopher J. Denny, MD, MSc, FRCPC, FACEP, FACEM, Alana Harper, MBChB, FACEM, Peter Jones, MBChB, FACEM, MSc EBHC (Oxon)

Background:

Advanced airway management in a prehospital setting is potentially hazardous. Checklists are one commonly used countermeasure. In aviation, checklists are evaluated for their usability. In health care, such evaluations of human factors are less common. Recently, a UK Civil Aviation Authority checklist assessment tool was derived and validated for clinical use.

Hypothesis:

We evaluated the performance of our current post-intubation challenge-and-response checklist against a revised post-intubation checklist. The revised checklist was developed using human factors design methodology. We then used the 'Cognitive Aids in Medicine Assessment Tool' (CMAT) to evaluate checklist performance. The CMAT consists of 24 questions in the domains of physical characteristics, content, layout and format. Each question is scored from 0 (no characteristics met) to 2 (all characteristics met).

Methods:

This prospective observational study involved volunteers from the flight crew of one prehospital service, including pilots, crew, paramedics and doctors. Participants reviewed, then scored both checklists using the CMAT (maximum score of 48), plus a global assessment using a five level Likert scale. We tested for differences in scores using the paired samples t-test. We tested for differences in Likert scale using a McNemar test.

Principal Findings:

Seventeen members of the flight crew participated in this study. The revised post-intubation checklist showed a mean improvement in CMAT score of 9.1 points (95% CI 7.1-11.2, $p < 0.001$). The revised checklist was globally rated higher on the Likert Scale ($p = 0.003$).

Discussion:

Use of the CMAT improves the usability of a prehospital post-intubation checklist by roughly twenty percent. This may increase the effectiveness of an inexpensive cognitive aid during a critical phase of care in an austere environment.

